

### ***Legal Privacy Policy***

*Welcome to the web site of Concorde 2. This Site is operated by Concorde 2 and has been created to provide information about our company and its content and related services. This Privacy Policy sets forth Concorde 2's policy with respect to information including personally identifiable data ("Personal Data") and other information that is collected from visitors to the Site and Services.*

### **Third-Party Payment Processor**

We use a third party payment processor, Sagepay, for all payments. Concorde 2 does not store credit card details and instead relies on SagePay for this.

*We use a third party payment processor to process payments made to us. In connection with the processing of such payments, we do not retain any financial information such as credit card numbers. Rather, all such information is provided directly to our third party processor, SagePay, whose use of your personal information is governed by their privacy policy.*

### **Information We Collect**

We ask for certain information like your name, email address, postal address and account credentials to use Concorde2 website for the purpose of purchasing tickets to events. We use this information to manage events and send periodic emails updating you on the Concorde2's business. This information is often used for event promotion and customer competitions, we also use this date to send users information about topics that we believe would be of interest to them and other things mentioned in this Privacy policy (like logging and analytics).

*When you interact with us through the Services, we may collect Personal Data and other information from you, as further described below:*

***Personal Data That You Provide Through the Services:***

*We collect Personal Data from you when you voluntarily provide such information, such as when you register for access to the Concorde 2 Services. Wherever Concorde 2 collects Personal Data we make an effort to provide a link to this Privacy Policy. You can choose at any time to opt out by contacting support at [hello@concorde2.co.uk](mailto:hello@concorde2.co.uk). By voluntarily providing us with Personal Data, you are consenting to our use of it in accordance with this Privacy Policy. If you provide Personal Data to the Services, you acknowledge and agree that such Personal Data may be transferred from your current location to the offices and servers of Concorde2. The Personal Information that you provide can be accessed at any time through your account or you can contact our customer support at [hello@concorde2.co.uk](mailto:hello@concorde2.co.uk) if you need help accessing your account.*

### **Web browser cookies**

Our Site may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

### **Our Use of Your Personal Data and Other Information**

Concorde 2 won't sell or rent your personal information to a third party. Primarily, we use personal data to run Concorde2. We may use personal data to provide you with predictions about other events you might be interested in at Concorde2 or to contact you regarding the service you have purchased. If we intend to use your personal data in a way we have not mentioned, we will let you know when we collect that information.

Sometimes we aggregate user data anonymously to understand our customer base better.

*Concorde2 will not sell or rent to any third party any of the personal information or data that you provide to us. Concorde2 uses the*

*Personal Data you provide in a manner that is consistent with this Privacy Policy. If you provide Personal Data for a certain reason, we may use the Personal Data in connection with the reason for which it was provided. For instance, if you contact us by email, we will use the Personal Data you provide to answer your question or resolve your problem. Also, if you provide Personal Data in order to obtain access to the Concorde 2 Services, we will use your Personal Data to provide you with access to such services and to monitor your use of such services.*

*If Concorde 2 intends on using any Personal Data in any manner that is not consistent with this Privacy Policy, you will be informed of such anticipated use prior to or at the time at which the Personal Data is collected.*

### **Our Disclosure of Your Personal Data and Other Information**

We don't sell your personal data. If we sell the company, personal data may be included in the transfer.

*You can visit the Concorde2 without providing any Personal Data. If you choose not to provide any Personal Data, you may not be able to use certain Concorde2 Services.*

*Concorde 2 is not in the business of selling your information. We consider this information to be a vital part of our relationship with you.*

**Legal Requirements:** *Concorde 2 may disclose your Personal Data if required to do so by law or in the good faith belief that such action is necessary to (i) comply with a legal obligation, (ii) protect and defend the rights or property of Concorde 2, (iii) act in urgent circumstances to protect the personal safety of users of the Concorde 2 or the public, or (iv) protect against legal liability.*

### **Children**

*Concorde 2 does not knowingly collect Personal Data from children under the age of 13, nor does this comply with our business operations. No part of our website is structured to attract anyone under 13. If you are under the age of 13, please do not submit any Personal Data through the Services. We encourage parents and legal*

*guardians to monitor their children's Internet usage and to help enforce our Privacy Policy by instructing their children never to provide Personal Data on the Services without their permission. If you have reason to believe that a child under the age of 13 has provided Personal Data to Concorde 2, please contact us, and we will endeavor to delete that information from our databases.*

### **Links to Other Web Sites**

We link to a lot of third-party websites. Our privacy policy only governs our own website.

*This Privacy Policy applies only to the Services. The Services may contain links to other web sites not operated or controlled by Concorde 2 (the "Third-Party Sites"). The policies and procedures we described here do not apply to the Third-Party Sites. The links from the Services do not imply that Concorde 2 endorses or has reviewed the Third-Party Sites. We suggest contacting those sites directly for information on their privacy policies.*

### **Security**

We take many steps to ensure your private information and account credentials are safe, including encryption and requiring two-factor authentication for our staff. To this end, if you find a security problem, contact us and we will fix it immediately. Keep in mind, emails and communications with us are not encrypted.

*Concorde 2 takes reasonable steps to protect the Personal Data provided via the Services from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. However, no Internet or email transmission is ever fully secure or error free. In particular, email sent to or from the Concorde 2 may not be secure. Therefore, you should take special care in deciding what information you send to us via email. Please keep this in mind when disclosing any Personal Data to Concorde 2 via the Internet.*

### **Changes to Concorde 2's Privacy Policy**

If anything changes, we will let you know via email.

*The Services and our business may change from time to time. As a result, at times it may be necessary for Concorde 2 to make changes to this Privacy Policy. Concorde 2 reserves the right to update or modify this Privacy Policy at any time and from time to time. If we do this, we will post the changes to this Privacy Policy on this page. Please review this policy periodically, and especially before you provide any Personal Data.*